

Southern Ohio Council of Governments

POSITION DESCRIPTION

Title: Investigative Agent

Requirements: Bachelor's degree or graduate-level degree from an accredited college or university in law enforcement, criminology, social work, or a related field; associate's degree from an accredited college or university or has achieved at least junior year standing at an accredited college or university and has successfully completed two years fulltime (or part-time equivalent), supervised, paid work experience in conducting administrative, civil, and/or criminal investigations; or an associate's degree from an accredited college or university or has achieved at least junior year standing at an accredited college or university and has successfully completed two years fulltime (or part-time equivalent), supervised, paid work experience in administration, supervision, instruction, or habilitation of individuals with developmental disabilities; or has successfully completed Ohio peace officer basic training or a comparable program that prepares a person to be a peace officer or a law enforcement officer and has successfully completed two years full-time (or part-time equivalent), supervised, paid work experience in conducting administrative, civil, and/or criminal investigations; or has successfully completed four years full-time (or part-time equivalent), supervised, paid work experience in conducting administrative, civil, and/or criminal investigations.

Eligible for Investigative Agent Certification through the Ohio Department of Developmental Disabilities. Ability to read, review, and analyze written material and data for compliance with local, state and Medicaid standards; Excellent communication and writing skills; Ability to work in a team-oriented environment; Experience in developmental disabilities field helpful; Must maintain a valid Ohio Driver's License and maintain a status of insurability for motor vehicle insurance; Reliable transportation a must.

Duties:

- Investigate abuse, neglect, and MUI's per the procedures established by the SOCOG and the participating counties assigned.
 - Review all abuse, neglect, and MUI's submitted to SOCOG by member countries.
 - Travel to appropriate sites, conduct and/or coordinate investigations, review physical evidence, and interview witnesses.
 - Work jointly with law enforcement, Job and Family Services offices, County Board Service and Support Administrators and Prosecutors.
 - Maintain accurate case notes and Medicaid billing records.
 - Provide testimony, affidavits, depositions, and other supportive information and materials when appropriate.
 - Prepare cumulative reports for county boards and other involved agencies.
 - Assure compliance with DODD rules, local, state, and federal regulatory policies and procedures.
 - Provide technical assistance to member counties' staff, local agencies, etc. as requested.
 - Work as a team member to assure coordinated, effective relations between SOCOG staff, individuals, family members, providers, departments, and the SOCOG governing board.
 - Maintain and attitude and conduct of appropriate social and moral behavior as a public servant.
 - Understand and practice the professional code of ethics in keeping with confidentiality of information and materials with which he or she may come in contact.
 - Perform any other duties required.
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- **Supervisor:** Quality Services Supervisor
 - **Working Hours:** 40 hours per week, non-exempt, flexible based on operational need. On-call status: 24 hours, seven days per week.

- **Other:** Duties may require working under hazardous and potentially violent, threatening, or psychically demanding conditions. Bureau of Criminal Investigation background check required. Drug screen required upon offer of employment.

Approved by SOCOG Board on January 9, 2026